

**EXHIBIT A(x)-SCOPE OF WORK (SOW):
ADDITIONAL REQUIREMENTS FOR Katie A., ICC AND IHBS PROGRAMS**

Contractor Name	Account NameContractor Legal Name
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See Applicable Exhibit A Documents. Any additional specifications or variations in contracted service requirements applicable to this Exhibit A-SOW shall be contained herein.

III. PROGRAM INFORMATION AND REQUIREMENTS

C. Program Description

Contractor shall maintain programmatic services at or above the following minimum levels:

1. Program Design

Additional Specifications Program Design - Add Specs Contractor shall provide Katie A./Intensive Care Coordination (ICC) and Intensive Home-Based Services (IHBS) as specified under Section VI. Additional Requirements.
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VI. ADDITIONAL REQUIREMENTS

Additional Specifications Additional Requirements - Add Specs Katie A./ ICC and IHBS <u>Program Goals</u> Contractor shall provide Katie A./ICC and IHBS services to accomplish the following goals: i. Utilize a collaborative and integrated approach across systems toward establishing a comprehensive and individualized care/service plan with each client and family; ii. Assist, support, and encourage each client to achieve and maintain the highest possible level of health, well-being, and self-sufficiency; and ii. Assist clients toward reducing problematic behaviors in order to support them moving to a lower level of care appropriate to their needs. <u>Target Population</u> Contractor shall provide Katie A. services to children and youth who meet the eligibility criteria as a member of the Katie A. subclass described in the settlement agreement in <i>Katie A., et al., v. Diana Bonta, et al.</i> , Case No. CV-02-05662AHM[SHX]. Contractor also shall provide ICC and IHBS services to other clients who have complex behavioral needs whose treatment requires cross-agency collaboration. Referrals for Katie A. services shall be made by Alameda County Social Services Agency (SSA) and Social Services Agencies in other jurisdictions in cooperation with ACBH and/or its contracted providers as determined by medical and service necessity. Referrals for ICC

services may be made by other service providers including, but not limited to, mental health therapists and Probation Officers. Referrals for IHBS shall be generated by the Child and Family Team (CFT) through an individualized treatment plan. Referrals for IHBS shall be submitted to the ACBH Administrator or designee for authorization.

Contractor shall provide services to children and youth who meet eligibility for Katie A./ICC and IHBS services as defined in the “MEDI-CAL MANUAL FOR ICC, IHBS AND THERAPEUTIC FOSTER CARE (TFC) FOR MEDI-CAL BENEFICIARIES.” Contractor shall adhere to the guidelines in the “MEDI-CAL MANUAL FOR ICC, IHBS AND THERAPEUTIC FOSTER CARE (TFC) FOR MEDI-CAL BENEFICIARIES, 3rd edition (January, 2018)” and any subsequently updated editions.

For IHBS authorization, Contractor shall coordinate with the ACBH Administrator or designee, submitting required documentations at initial assessment, every six months thereafter, and as requested.

Contractor shall comply with all service limitations for Katie A./ICC and IHBS services as described in the “MEDI-CAL MANUAL FOR ICC, IHBS AND THERAPEUTIC FOSTER CARE (TFC) FOR MEDI-CAL BENEFICIARIES.”

Program Description

Contractor shall utilize the ICC and IHBS procedure codes in accordance with the guidelines, service limitations/lockouts, and billing requirements set forth in the “MEDI-CAL MANUAL FOR ICC, IHBS AND THERAPEUTIC FOSTER CARE (TFC) FOR MEDI-CAL BENEFICIARIES,” the “CALIFORNIA INTEGRATED CORE PRACTICE MODEL (ICPM) (2018),” the “ALAMEDA COUNTY MANUAL FOR ICC AND IHBS SERVICES–KATIE A.,” and as specified by the ACBH Administrator or designee:

- i. Code 557: IHBS
- ii. Code 577: ICC
- iii. Code 578: Child Family Team (CFT-ICC) Facilitation

ICC services shall facilitate assessment of, care planning for and cross system/multi-agency coordination of services, including urgent services. ICC service components shall include assessing; service planning and implementation; monitoring and adapting; and transition. ICC shall be offered if identified as a need and shall be provided when included in the client’s Individualized Client Plan.

Contractor shall ensure that clients are aware that IHBS is a service they are eligible to receive through the course of ICC provision upon authorization of ACBH Administrator or designee. IHBS shall be offered if identified as a need and shall be provided when included in the client’s Individualized Client Plan.

Contractor shall attend Katie A./ICC provider meetings upon 30-day notice from ACBH.

For Katie A. eligible youth who accept or decline ICC services, Contractor shall submit the Katie A. Sub-Class Eligibility Tool document to the ACBH Administrator or designee. For

non-Katie A. eligible youth who require ICC services, Contractor shall submit an ICC referral to the ACBH Administrator or designee.

Contractor shall assign cases to an ICC Coordinator within two weeks of confirmation of the referral from the ACBH Administrator or designee.

Contractor shall assign IHBS referrals within two weeks of pre-authorization by ACBH Administrator or designee.

In the case of an emergency discharge (i.e., psychiatric hospitalization, removal of client by self or family, serious illness, etc.), Contractor shall contact and consult with the ACBH Administrator or designee and representatives of other involved agencies immediately or as soon as possible.

IHBS shall be made available whenever needed, including evenings and weekends. IHBS shall be provided in any needed setting where the child/youth is naturally located, including the home (biological, foster or adoptive), schools, recreational settings, child care centers, and other community settings.

Minimum Staffing Qualifications

Across programs, Contractor shall maintain 1.0 Full-Time Equivalent (FTE) ICC Coordinator.

Contract Deliverables and Requirements

Contractor shall maintain an average monthly caseload of 16 clients receiving ICC services per 1.0 FTE ICC Coordinator. Contractor shall serve each client with an average of four to five ICC hours **each month** and a subset of such clients shall also receive an average of eight IHBS hours each month, as determined by individual client need.

Reporting and Evaluation Requirements

Contractor shall enter Katie A./ICC/IHBS services data into a platform as identified by ACBH Administrator or designee by the **8th** business day of each month.