



ALCOHOL, DRUG & MENTAL HEALTH SERVICES
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February 11, 2013

URGENT MESSAGE TO PROVIDERS

Attention: ACBHCS Contracted Providers

Subject: Update on CPT Changes to Mental Health InSyst Procedure Codes effective with January 2013

On January 24, 2013 ACBHCS announced the 2013 CPT code changes effective with January 2013 dates of service to our contracted providers. Since that announcement ACBHCS Quality Assurance has conducted provider training. After implementation of the new codes several issues have been identified and this memo will announce some changes to the release and clarity on several issues providers have presented.

1. Attached is a new January 2013 InSyst Procedure Code Table with the following changes:
 - Change in Face-to-Face Time for codes:
 - 441 Psychotherapy 30 min from 1 - 37 to 16 - 37
 - 465 +Psychotherapy with E/M 30 mins from 1 - 37 to 16 - 37
 - 377 Crisis Therapy 30 min from 1 - 75 to 30 - 75
 - Procedure code 565 description change and HCPC code changed:
 - From: 90792 Psychiatric Diag Eval E/M
 - To: 90792 Psych Diag Eval w/medical
 - HCPC code changed from H2015 to H2010
 - The title Actual Time has been changed to Face-to-Face
 - The procedure code 690 90839 CCRP Mobile Crisis 60min has been removed from the CBO procedure code list because this code is only available to the county Crisis Team.
2. Clarification on recording face to face time and/or charting, and travel time when selecting a time restricted (Face-to-Face) procedure code.
 - Step 1: Providers must select the appropriate Psychotherapy, Evaluation and Management (E/M), or Crisis code based on the Face-to-Face time only.
 - Step 2: Enter into InSyst the **total time** (including: face to face time, charting time and travel time as appropriate)
3. By Wednesday February 13, 2013 InSyst will be re-programed to accept your **total time** for time restricted procedure codes. InSyst will bill services based on the appropriate insurance payor. **IMPORTANT NOTE:** To choose a code based on total time rather than Face-to-Face time would be considered fraudulent by Medicare.
4. There has been some confusion about when to use the Interactive Complexity Code. It can be used only for these codes:

323	90791 Psychiatric Diag Eval (Init Assmnt)
565	90792 Psych Diag Eval w/medical



441	90832 Psychotherapy 30 min
465	90833 + PsyThpy with E/M 30 min
442	90834 Psychotherapy 45 min
467	90836 + PsyThpy with E/M 45 min
443	90837 Psychotherapy 60 min
468	90838 + PsyThpy with E/M 60 min
545	99201 E/M NEW OFC SIMPLE 10 MIN
546	99202 E/M NEW OFC EXP 20 MIN
547	99203 E/M NEW OFC DETAIL 30 MIN
548	99204 E/M NEW OFC COMPRE 45 MIN
549	99205 E/M NEW OFC COMPLEX 60MIN
641	99211 E/M EST OP SIMPLE 5MIN
643	99212 E/M EST OP PROBFOCUS 10MIN
644	99213 E/M EST OP EXPANDED 15MIN
645	99214 E/M EST OP MOD COMPL 25M
646	99215 E/M EST OP HIGHCOMPL 40M
456	90853 GROUP PSYCHOTHERAPY

5. Providers have until 5pm on February 28, 2013 to enter January 2013 services into InSyst without receiving the late entry message. Please ensure that this deadline is met.
6. Monthly reports have been rescheduled to print on the following days:
 - Invoice reports that normally print on the 4th work day of the new month will print on February 11, 2013 with the exception of the 696 report which will print on February 19, 2013.
 - The second invoice reports will print on February 19, 2013
 - The normal end of the month reports will print on February 28, 2013

The ACBHCS Quality Assurance office is still conducting training sessions please contact them to reserve a slot for training. If you have questions about this process please contact QA staff;

Anthony Sanders at ASanders2@acbhcs.org

Michael DeVito at MDeVito@acbhcs.org

Clinician Gateway Users Note: Please ensure that your face to face time and your total time are recorded accurately in Clinicians Gateway.

The following are resources for you if issues arise with the use of the new codes:

- Contact Quality Assurance for clinical questions in regard to the use of the codes. Email address for QA staff; Anthony Sanders at ASanders2@acbhcs.org or Michael DeVito at MDeVito@acbhcs.org
- Contact Provider Relations at 1 800 878-1313 if you determine procedure codes are missing from your reporting unit.
- If you experience any issue with data entry please contact ACBHCS – Information Systems Help Desk at 510 567-8181 for assistance.

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