

Alameda County Behavioral Health Quality Improvement Committee Workgroups

The Alameda County Behavioral Health (ACBH)'s Quality Improvement Committee (QIC) Workgroups are responsible for the following:

- 1) Engage in implementation support and oversight for key quality improvement (QI) initiatives;
- 2) Report updates on workgroup efforts to the QIC on a regular basis; and,
- 3) Provide recommendations to the QIC on relevant topics.

QIC Workgroup	Chair(s)	Description	Frequency
Performance Measurement & Management	Janet Biblin, John Engstrom	Oversees performance measurement and management, including collecting/ submitting performance measurement data, supporting utilization data reporting, and assessing the quality of care; developing Quality Improvement and Performance Improvement Projects	Monthly – 4 th Thursdays, 2:30-3:30 p.m.
Network Adequacy & Timely Access	John Engstrom	Monitors and supports Network Adequacy and Timely Access requirements	Monthly – 4 th Tuesdays, 3-4 p.m.
Policies & Procedures	Sophia Lai	Drafts ACBH QI Policy & Procedures and ensures review by QIC	Monthly – 1 st Mondays, 10:30 a.m. – 12 p.m.
MH PIP – Asian & Pacific Islander (API) Utilization	Sophia Lai John Engstrom	Supports and oversees implementation of API Utilization Mental Health Performance Improvement Projects	Monthly – 1 st Fridays, 2-3 p.m.
SUD PIP – Clinical	Sophia Lai, Theresa Ly	Develops and oversees implementation of clinical SUD PIP re: post-discharge recovery coach	As Needed
SUD PIP – Non-Clinical	Sophia Lai, Theresa Ly	Develops and oversees implementation of non-clinical SUD PIP re: improved processes for Residential Treatment	As Needed
Consumer Representatives	Rashad Eady	Coordinate with Office of Consumer Empowerment to collect consumer input on QI efforts and requirements	Monthly – 2 nd Wednesdays, 10-11 a.m.
Family Representatives	Rashad Eady	Coordinate with Office of Family Empowerment to collect family member input on QI efforts and requirements	Monthly – last Wednesdays, 3-4 p.m.

QIC Members also coordinate with the following ACBH workgroups on related tasks:

Workgroup	QIC Liaison	Description	Frequency
Cultural Responsiveness Committee (CRC)	Sophia Lai	Coordinate with Office of Ethnic Services and CRC to implement cultural competency requirements and related QI efforts	Bimonthly

