

## Quality Improvement Committee Requirements

As a mental health plan, Alameda County Behavioral Health is required by federal regulation and state contract to maintain a **Quality Improvement Committee (QIC)** that is required to **monitor the service delivery system with the goal of improving the processes of providing care and better meeting the needs of beneficiaries.**

The QIC is responsible for the following tasks:

- Review the quality of specialty mental health and substance use disorder services provided to beneficiaries
- Make recommendations on policy decisions
- Review and evaluate results of QI activities
- Plan, design, and/or implement QI activities as needed to improve quality of services
- Ensure follow up of QI processes

QI Activities include the following:

- Collecting & analyzing data to measure against the goals, or prioritized areas of improvement that have been identified
- Identifying opportunities for improvement and deciding which opportunities to pursue
- Obtaining input from providers, beneficiaries, and family members in identifying barriers to delivery of clinical care and administrative services
- Designing and implementing interventions for improving performance
- Measuring effectiveness of interventions
- Incorporating successful interventions into ACBH operations as appropriate

