

External ID Update – 8.28.2015

On 8/18/15 the “External ID” field was added to the Praed Foundation CANS Collaborative Training Website www.CANStraining.com registration page which is hosted by LearnerNation. The fix allows for new users who are registering for the first time to be prompted to enter their “External ID” (InSyst Billing Number) to their profile.

Please note, that Existing users still cannot update their profile to add the “External ID” once it has been set up. To work around this, we will work with Praed/LearnerNation to update your users by providing them a copy of your Staff List (same one used for OA-SMR Account Set-Up) to add External IDs on their end. So, please make sure that I receive your Staff List ASAP!

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