



## **Consumer Notice**

Changes are being made to Alameda County Behavioral Health's (ACBH) Beneficiary Handbooks.

Updated Beneficiary Handbooks will be available by March 12, 2023.

The Beneficiary Handbook provides information on:

- How to receive Mental Health and Substance Use Disorder treatment services
- What benefits you have access to
- What to do if you have a question or problem
- Your rights and responsibilities as a member of ACBH Plan

Handbooks are available by request from your provider, or downloading from the ACBH website at <https://www.acbhcs.org/beneficiary-handbook/> (including in written and audio formats).

For more information, please contact your service provider or call ACBH ACCESS at 1-800-491-9099 (TTY: 711)

February 10, 2023