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Greetings Valued Stakeholder:

Alameda County Behavioral Health Care Services (ACBH) has launched a Strategic Planning Initiative, and has partnered with the *California Institute for Behavioral Health Solutions (CIBHS)* and the *Equity and Wellness Institute (EqWI)* to lead this effort. In working with CIBHS and Eqwi, ACBH will be dependent upon the valuable input of our diverse stakeholders in order support the development of a long-term plan to help:

- Develop a more intentional focus on serving the diverse needs of the entire community, including those communities who have been traditionally underserved, unserved, or inappropriately served.
- Improve communication and collaboration between ACBH, it's partners, and the communities it serves.
- Identify where there are critical gaps in programs and services that can improve the behavioral health and overall well-being of individuals and communities; and inform funding and policies to address those gaps.
- Improve timely access to high quality, effective community-based services based in both research-defined and community-defined evidence.
- Increase the emphasis upon behavioral health prevention and early intervention strategies; and
- Chart a course for the department to reach critical objectives related to ongoing quality improvement, system re-design, and client-driven care.

We are currently preparing to initiate a variety of ways to reach our stakeholders across the community, and invite you to participate in any number of activities planned for this process. To solicit as much feedback as possible, we have also included a link to a survey that will allow you to share input to the department at your convenience. It should take no more than 7 minutes to complete, and will allow you to share your input with ACBH.

### [Survey](#)

This survey represents only one of the many ways we are seeking feedback, so we invite you to complete and share as desired. Your experience and insight is valuable to us.

Thank you in advance for your participation and look forward to hearing your voice as we engage this process.

Sincerely,  
ACBH Executive Team

