



MEMORANDUM

TO: ACBH Contracted Programs and Providers

FROM: Ravi Mehta, Chief Compliance and Privacy Officer DS
RM

CC: Karyn Tribble, Psy.D., LCSW, ACBH Director
Imo Momoh, ACBH Deputy Director/Plan Administrator
Edilyn Velasquez, ACBH Interim Contracts Director

DATE: August 13, 2021

SUBJECT: Annual Compliance Training (**Completion Deadline: October 15, 2021**)

Dear ACBH Providers:

The Alameda County Health Care Services Agency (HCSA) is committed to the highest professional, clinical, and business conduct, and takes seriously its responsibility for good stewardship of public resources. As part of our commitment to comply with applicable laws, rules and regulations, the HCSA Office of Compliance Services provides annual compliance training to ensure you are aware of your obligations and responsibilities to a healthy and safe culture of professional and ethical conduct in all our business dealings.

The compliance training is designed to:

- Outline general principles of an effective compliance program;
- Cover key policies, healthcare laws and concepts; and
- Articulate the responsibilities of staff/contractors and promotes a culture of openness, integrity and accountability.

INSTRUCTIONS:

1. The online training can be accessed via GoToWebinar by clicking [here](https://attendee.gotowebinar.com/register/183550689064670479) or copy and paste the weblink in your internet browser.
<https://attendee.gotowebinar.com/register/183550689064670479>
2. The compliance training is **REQUIRED** and must be completed by October 15, 2021 deadline.
3. You **MUST** use your organizational issued email address (please do not use your personal email such as Yahoo, Gmail, Hotmail, etc.).
4. The training slides are set to move at a standard pace, however, staff have the ability to pause a specific slide if helpful.

5. The training will take approximately 43 minutes to complete. Once you have completed the course, you will receive an email with two weblinks: **Compliance Quiz** and **Compliance Attestation**. Please check your “junk” or “other” email folder.

<https://www.surveymonkey.com/r/HCSAComplianceQuiz>

<https://www.surveymonkey.com/r/HCSAComplianceAttestation>

6. In order to receive credit for completing the course, you must do both of the following:
 - a) Take the Compliance Quiz and score 80% or higher; and
 - b) Sign the Compliance Attestation.
7. For technical issues or support, please contact your organizational IT team.
8. For general questions regarding the training content or compliance program, you may contact the HCSA Office of Compliance Services at HCSA.Compliance@acgov.org