

# ACBH DEPARTMENTAL INFORMATION NOTICE:

**DATE:** April 28, 2021

**TO:** ACBH Community Partners

**FROM:** Karyn Tribble, PsyD, LCSW, ACBH Director

**SUBJECT:** STARS AND TELECARE TO PROVIDE CRISIS AND INPATIENT PSYCHIATRIC SERVICES TO YOUTH AGES 12 TO 17

Dear ACBH Community Partners:

Alameda County Behavioral Health Care Services (ACBH) would like to provide a system update relative to the **Willow Rock Adolescent Psychiatric Health Facility** located on the Fairmont Campus in San Leandro, California. Recently, the services provided through this facility were engaged in a formal and competitive bidding process involving its crisis and inpatient psychiatric care services to youth aged 12 to 17 years.

Upon completion of this competitive process, *STARS Behavioral Health* (Crisis Stabilization Unit) and the *Telecare* organization (Inpatient psychiatric unit) were the two organizations selected to provide crisis and inpatient psychiatric care, respectively. This transition is pending final approval from the Alameda County Board of Supervisors (BOS) but are scheduled to commence upon receipt of BOS approval as of **July 1<sup>st</sup>, 2021**. If granted, services will fully transition to the oversight of the above-referenced providers.

All of our providers are committed to our clients, and as such are working with ACBH to ensure a smooth transition and continuity of care for our community. As noted above, if approved by our Board we anticipate continued quality care for our youth and family members.

Thank you for your attention in this matter; and for your ongoing partnership.