

## MEMORANDUM

DATE: April 3, 2020  
TO: ACBH Staff and Providers  
FROM: ACBH Quality Assurance Office  
SUBJECT: Quality Assurance Updates and Training Opportunities

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### **UPDATE #1**

**Frequently Asked Questions (FAQs) have been developed for [Clinical Documentation Updates During COVID-19](#).** Please click [here](#) to access the document.

### **UPDATE #2**

**The Quality Assurance office will be hosting weekly Virtual Technical Assistance Brown Bag Sessions. These sessions will occur:**

#### *Mental Health Providers*

Fridays, 12:00- 1:00 pm

Join by Teleconference 877-336-1828; Passcode 351777

#### *Substance Use Disorder (SUD) Providers*

Thursdays, 12:00 -1:00pm

Join my meeting from your computer, tablet or smartphone: <https://www.gotomeet.me/brionp/qa-brown-bag-sud>

Teleconference: 1 866 899 4679; Access Code: 884-232-261

#### *Clinical Documentation Standards Trainings to be presented virtually:*

**April 21st:** Outpatient Services (OS)/Intensive Outpatient Services (IOS) & Residential SUD Providers

**April 30th** (previously scheduled for April 8th): Electronic Health Record Users for Mental Health Providers (designed for Line Staff)

**Register:** <http://alameda.netkeepers.com/>

*QA will provide enrollees with presentation information within a week of the training date.*

If you have any questions please contact the ACBH Quality Assurance Office at [gata@acgov.org](mailto:gata@acgov.org).

