


**-MEMORANDUM-**

DATE: August 4, 2020

TO: All ACBH Staff and Providers

FROM: Imo Momoh, MPA, Deputy Director/Plan Administrator 

SUBJECT: **New Quality Management Program Director**

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Please join me in welcoming Karen Capece to her new role as Quality Management Program Director with Alameda County Behavioral Health Care Services (ACBH). Effective August 23, 2020, Karen will be responsible for the overall direction, coordination, and implementation of activities that improve the quality of care provided by ACBH.



Karen is a Licensed Clinical Social Worker (LCSW) with over 15 years of experience serving in various behavioral health administrative and clinical roles. Currently, Karen is the Division Director for the ACBH Utilization Management Program; which has the overarching mission of ensuring that beneficiaries receive timely access to appropriate and quality behavioral health care services. In her current role, Karen's overall responsibility is strategic designing and implementation of pertinent Federal and State laws and regulations as it pertains to beneficiary's least restrictive access to care, service authorization, and performance metrics for two delivery systems: Specialty Mental Health Services (SMHS) and Drug Medi-Cal Organized Delivery System (DMC-ODS).

Prior to transitioning to behavioral health administration, Karen provided direct clinical services in crisis mental health and adult acute/subacute psychiatric inpatient settings.

Karen, who grew up in Oakland, is motivated and committed to serving the needs of Alameda County residents. In her free time, she enjoys Brazilian Jiu Jitsu and Muay Thai with her family.

