

Communication from the Office of the ACBH Director -



DATE: December 31, 2019

TO: All ACBH Team Members

SUBJECT: **New Year's Wishes and 2020 Departmental Goals**

To all ACBH Team Members:

I would like to take this time to formally wish each and every one of you a very happy, safe and prosperous New Year. As a public service employee, your individual work in 2019 reflects a culmination of activities to support our community. For this we should all be proud.

In the coming year, I encourage all to consider how we might each enhance our work environments and to reflect on how we might partner with our colleagues to help our system deliver high quality care and customer service to the community. All of us working together can truly make a difference.

In the New Year, our Department will primarily focus on our **Alignment** with county, agency and departmental mission, vision, and values; improving **Communication** (internal/external stakeholders); and improving our **Organizational Structure** and service delivery. Our ACBH Executive Team will usher in the New Year with a Departmental Reorganization and Training Session on January 15, 2020 to operationalize the key strategies needed to drive these critical goals.

I personally look forward to sharing many updates in the coming year, both to recognize the great work that is occurring across our system and to help focus our continued progress. The Year 2020 will bring about great opportunity and change in the months to come.

Thank you for your service in 2019. I sincerely wish you and yours all the best in the coming year!

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