

MEMORANDUM

TO: ACBH Team Members
FROM: Karyn L. Tribble, PsyD, LCSW | Director
RE: KnowBe4 Training 2019 Social Engineering Red Flags
DATE: November 22, 2019

This is a courtesy reminder to ensure that you/your staff have completed the "2019 Social Engineering Red Flags" training module as requested by the County.

Data system security is paramount in today's society. We've heard the stories about city and municipality data systems being hacked and held for ransom for days. Imagine being unable to access your client records or any information that is critical to customer service or time sensitive for you such as payroll.

The "2019 Social Engineering Red Flags" module averages 15 minutes, and I encourage you to rally your team to complete by Thanksgiving. If you haven't already done so, please make sure that you complete the training as soon as possible.

When you visit the KnowBe4 site (training.knowbe4.com) and choose "2019 Social Engineering Red Flags" you will be prompted to enter your email address to receive a link that will allow you to log in.

If you have questions, or problems logging in to complete the course, please contact the ITD Service Desk at 510-383-5000 or support@acgov.org.

