



ALCOHOL, DRUG & MENTAL HEALTH SERVICES  
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To All BHCS Stakeholders and Staff:

Alameda County Behavioral Health Care Services would like to update you on the recent Full Service Partnership (FSP) awards and transition process. As you may know, FSPs provide our highest level of community-based care coordination services. This past year, BHCS put all of our FSPs contracts out for a rebid process. We were pleased to receive many competitive bids for this important work. I want to thank all providers who submitted bids.

We congratulate the award recipients. Below are the names award recipients and the programs they will operate:

| Program                  | Awarded Provider / Partners served   | Implementation Lead   |
|--------------------------|--|---|
| Birth – 8 FSP            | <ul style="list-style-type: none"> <li>Seneca—20 youth</li> </ul>  | Damon Eaves—Child and Young Adult System of Care Assistant Director<br><a href="mailto:Damon.Eaves@acgov.org">Damon.Eaves@acgov.org</a><br>510-567-8235 |
| Child & Youth FSP (8-18) | <ul style="list-style-type: none"> <li>Fred Finch Youth Center—20 youth</li> </ul>   | Damon Eaves—Child and Young Adult System of Care Assistant Director<br><a href="mailto:Damon.Eaves@acgov.org">Damon.Eaves@acgov.org</a><br>510-567-8235 |
| TAY FSPs                 | <ul style="list-style-type: none"> <li>Fred Finch Youth Center; North County—100 Partners</li> <li>Bay Area Community Services (BACS); South County—50 Partners</li> </ul> | Alexander Jackson— TAY Services Division Director<br><a href="mailto:Alexander.Jackson@acgov.org">Alexander.Jackson@acgov.org</a><br>510-567-8123       |
| Forensic FSPs            | <ul style="list-style-type: none"> <li>Bay Area Community Services (BACS)—100 Partners</li> <li>Telecare—100 Partners</li> </ul>   | Henning Schulz—Adult Case Management Division Director<br><a href="mailto:Henning.Schulz@acgov.org">Henning.Schulz@acgov.org</a><br>510-383-8539        |
| Adult FSPs               | <ul style="list-style-type: none"> <li>Telecare STRIDES—100 Partners</li> <li>Telecare CHANGES—100 Partners</li> </ul>   | Henning Schulz—Adult Case Management Division Director<br><a href="mailto:Henning.Schulz@acgov.org">Henning.Schulz@acgov.org</a><br>510-383-8539        |



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| Homeless FSPs   | <ul style="list-style-type: none"> <li>• Bay Area Community Services (BACS)—100 Partners</li> <li>• Abode Greater Hope—100 Partners</li> </ul> | Jennifer Mullane—Assistant Director Adult and Older Adult System of Care<br><a href="mailto:Jennifer.Mullane@acgov.org">Jennifer.Mullane@acgov.org</a><br>510-383-1778 |
| Older Adult FSP | <ul style="list-style-type: none"> <li>• Bay Area Community Services (BACS)—100 Partners</li> </ul>  | Lillian Schaechner- Older Adult Division Director<br><a href="mailto:Lillian.Schaechner@acgov.org">Lillian.Schaechner@acgov.org</a><br>510-567-8194                    |

I want to extend a heartfelt thank you to our providers who were not awarded a program and for submitting a proposal. I know RFPs take quite a bit of preparation for organizations and I appreciate all the effort that was expended by every organization to submit a proposal. Some of you may be wondering what this transition will look like over the next several months. We are planning for a phased transition consisting of two phases:

**Phase I**

Phase one will consist of reviewing services rendered, service utilization, and meetings with current providers. Clients who are currently enrolled in the EBCRP FACT & TrACT, Bonita HOST and the Telecare Stages FSP programs will transition to new programs over the next several months matched to their care needs. Transitions will begin October 1, 2018. All transitions will occur by December 31, 2018. Weekly meetings with current providers and new awardees have already started and will continue during the transition process. In addition, a monthly FSP meeting will begin starting in October.

**Phase II**

Phase two of the FSP transition will focus on a review of all service team clients (the level of care below our FSPs) and their respective service utilization. It will be followed by meetings with all service teams to identify persons served who will step down to a lower level of care or step up to an FSP. Phase two will begin in mid-to-late November and continue through the New Year.

**Moving forward**

Starting in January 2019, ACCESS services will take on the previous roll of Crisis Response Program in determining the level of care for new referrals for both our service teams and our FSPs.

Please expect an update on our progress, new step up and step down criteria for levels of service in the Adult and Older Adult System of Care, and the updated referral process for FSP clients.

If you have specific questions about the process, please contact the individuals listed next to the award recipients for answers to your questions.

Sincerely,

*Kate Jones*

Kate Jones, RN, MS, MN

Adult/Older Adult System of Care Director

