

To: ACBH Stakeholders
From: Kate Jones, R.N., Adult/Older Adult Director ACBH
CC:
Date: December 21, 2018
Re: **Assignment to Level of Care by ACCESS**

To All Stakeholders:

Starting January 2, 2019 Alameda County Behavioral Health ACCESS program will begin conducting all assessments and assignments for adult and older adult levels of care/services. Crisis Response Program (CRP) will cease taking referrals December 31, 2018 and will transition all bridge case management and medication service clients to correct levels of care. CRP is transitioning to provide field-based mobile crisis intervention teams throughout the county. A detailed email about system changes will be published shortly.

With the introduction of the urgent care medication services and ACCESS assigning levels of care for all adults, persons served will be helped more quickly and should result in greater connection to the right-matched services.

Due to this change in the system, providers need to contact ACCESS for all service referrals starting January 2, 2019.