



ALCOHOL, DRUG & MENTAL HEALTH SERVICES  
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October 12, 2015

Dear Stakeholder Community,

Alameda County Behavioral Health Care Services will soon be opening a new crisis residential facility. The facility has formally been named the *Jay Mahler Recovery Center* and is scheduled to start accepting referrals in November of 2015 (the exact date will be announced shortly). This crisis residential facility is a result of collaboration between Alameda County Behavioral Health Care Services (ACBHCS) and Telecare Corporation, and the construction was paid for by SB 82 funds administered from the State of California.

After three years of planning, this 8,000 sq.ft. state of the art non-locked facility will serve up to 16 adults between the ages of 18-64 in an exquisite homelike environment located in San Leandro on the Fairmont Campus. The overarching goal of this voluntary program is to provide an alternative to psychiatric hospitalization and to help "get people back on their feet" within a 30 day or less timeframe. All services will be provided 24 hours a day, 7 days a week, 365 days a year. ACBHCS's philosophy is that consumers are best serviced within a recovery-oriented environment enhanced by peer staff that promotes recovery and wellness using a humanistic approach. During their stay, consumers will receive one-on-one counseling, group therapy, wellness and recovery assistance, psychiatric services provided by doctors and nurses, as well as community outings and other social rehabilitation skill building. For those who prefer more solitude and peaceful reflection, we have added a quiet room for rest and relaxation. Staffing will include a Medical Director, Rehabilitation Therapist, Social Worker, Licensed Vocational Nurses, Residential Counselors, and staff with lived experience and in recovery from their own struggles with mental illness.

Please see the attached flyer for the upcoming Pool of Consumer Champions (POCC) sponsored event celebrating the opening of the center on October 29, 2015.

Sincerely,

A handwritten signature in black ink, appearing to read "James Wagner", is written over a white background.

James Wagner LMFT  
Alameda County Behavioral Health Care Services  
Adult System of Care Director

