



ALCOHOL, DRUG & MENTAL HEALTH SERVICES
MARYE L. THOMAS, M.D., DIRECTOR

Provider Relations
P.O. Box 738
San Leandro, CA 94577-0738
(800) 878-1313 (510) 567-8034
FAX (510) 567-8081

July 14, 2010

ATTENTION: ACBHCS Medi-Cal Provider Network

Dear Agency Directors and Program Directors

Alameda County Behavioral Health Care Services will be providing, for the agency Directors and Program Directors of our Medi-Cal Provider Network, a mandatory overview session concerning other health care claiming responsibilities. This session will occur on Friday July 30, 2010 from 1:00 pm to 3:00 pm at 2000 Embarcadero, Suite 400 in the Gail Steele Conference Room (previously known as the Alameda Room). The overview will cover the following:

- Responsibilities of claiming to primary insurance plans. (contract compliance)
- Insurance verification technique's
- Notification of insurance information to ACBHCS
- Medicare Enrollment
- Claiming process's
- Notification of payment or denial information to ACBHCS
- Invoice adjustments
- Cost reporting settlements

This meeting is mandatory for all contracted Medi-Cal agency Directors, Program Directors or their representative. Please call Provider Relations to inform us that you have received this notice and to report the name of the individual attending, call 1 800 878-1313 ASAP. Thank you for your attention to this critical issue we are all facing.

Sincerely

Jackie Mortensen
Provider Relations, Director

CC: Dr. Marye Thomas
Marlene Gold
Barbara Majak
Gary Spicer
ACBHCS, System of Care Directors

