



ALCOHOL, DRUG & MENTAL HEALTH SERVICES
MANUEL J. JIMÉNEZ, JR., MA, MFT, DIRECTOR

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April 1, 2015

Dear Provider,

Alameda County Behavioral Health Care Services (ACBHCS) would like to thank you for your dedicated service for Alameda County's Medi-Cal beneficiaries.

Under the Affordable Care Act in order to obtain Specialty Mental Health Services (SMHS) consumers must demonstrate functional impairments in the moderate-to-severe range due to their mental illness. ACBHCS is taking this opportunity to review and redesign our outpatient managed care program of which you are a contracted provider. Proposed changes include:

1. Improve timeliness of the beneficiary's connection to service by expecting all providers to outreach to the prospective client upon receipt of a referral letter from ACCESS.
2. Require all outpatient services for consumers be referred through ACCESS.
3. Develop a stronger provider network where all providers carry a minimum caseload of five SMHS clients.
4. Offer increased rates for our Managed Care Network of Providers.
5. Allow claiming for "brokerage services" to assist your clients in connecting with community resources such as primary care physicians, housing resources, and social services.
6. Comply with managed care brief therapy guidelines: initial ACCESS referrals include an assessment, 12 therapy services, and 3 brokerage/collateral services in a 6 month timeframe. Limited additional services, if necessary, may be requested through the Authorization Services Unit.

During the Fiscal Year 15/16 we will be introducing these changes and communicating them to you. If you feel this redesign is not suited to your practice, please contact the Network Office at 510-383-2874 to request withdrawal from the Network. Information will also be posted on the Provider Website <http://www.acbhcs.org/providers> as it becomes available.

Again, thank you for your years of service to our Medi-Cal beneficiaries.

Sincerely,

A handwritten signature in blue ink, appearing to read "Manuel J. Jiménez Jr.", is written over a large, stylized blue scribble that extends across the signature area.

MANUEL J. JIMÉNEZ JR., MA, MFT,
DIRECTOR

