

**Alameda County Mental Health Board
ADULT COMMITTEE MINUTES
January 28, 2010 ♦ 12:00pm-2:00pm
Alvarado Niles Room**

Meeting called to order @ 12:10pm by Alane Friedrich

HOUSEKEEPING

Roll Call/Introduction of Guests

MHB Members: Alane Friedrich, Rochelle Elias, Lisa Gifford, and Sam Greyson

Attendees: Hazel King (Patients' Rights Advocate), Pansy Taft-Butkowski (Sausal Creek), Karina Foote (MHAAC/FERC), Dennis Romano (ACCMHA), Kathie Zatzkin (ACNMHC), Guy Qvistgaard (JGPP), Mary Suilmann (Telecare), and Clive Chambers (Washington Hospital)

BHCS Staff: Agnes Catolos, MaryAnn D'Onofrio and Rosa Warder,

ITEM	DISCUSSION	PLAN/ACTION
Approval of Adult Committee Dec. 2009 Minutes	Ms. Gifford made a motion for the approval of the Adult Committee Dec 2009 minutes.	M/S/C Ms. Gifford/ Ms. Warder Motion passed.
Discussion Items: A. Further open discussion on the Adult System of care, what, and why it exists, and it's limitations. CBO's attending may be asked to explain their role in the system.	Karina Foote provided info on Family Education Resource Center (FERC) e.g.: <ul style="list-style-type: none"> ▪ FERC is a new program of the Mental Health Association of Alameda County, funded through the MHSA with about \$1 mil annual budget. FERC opened in mid Sept. 2009, currently, with 8 staff and they are in the process of interviewing for 2 additional family advocates. ▪ FERC provide services e.g. <ul style="list-style-type: none"> ▫ Operate through an 800# and all services provided are free ▫ Provide information, education, hope and support to family members who have loved ones of any age with serious emotional disturbances or mental illness in Alameda County. ▫ Give clients referrals to agencies or services ▫ Help clients find appropriate resources ▫ Offer advice and assistance on navigating the system 	

<p>B. Committee Recommendation on the table to keep John George under Adult. Discussion.</p>	<p>Committee members agreed to not have a separate committee for John George and keep it under Adult Committee.</p>	
<p>Agency Updates</p>	<ul style="list-style-type: none"> ▪ Family Relations: Ms. Warder stated that she is hoping to be able to fill and advertise a staff position for Family Relations. She stated that she is primarily focusing on getting the FERC to be up and moving; they are working closely with Sup. Haggerty’s office re: a Livermore site. ▪ Crisis Response Program: Ms. D’Onofrio (Director of ACBHCS Crisis Response Program) stated that they provide crisis services, they are the exit point for evaluation and they do approval of assignment for long term services to the county level 1 service teams. She related that one particular challenge that they are facing is re: severely limited funding for primary care, it’s a state managed fund that comes to the counties, to CBO’s and county operated outpatient primary care clinics. She stated that they are having difficulty discharging people who may continue with psychotropic medication and they are getting a lot of uninsured people with lots of health problems but they have no where to go. ▪ Washington Hospital: Mr. Chambers addressed the difficulty of accessing Sausal Creek due to its location and transportation issue. <p>Ms. Suilmann stated that it’s important to know about any road blocks in accessing any services in the county and she suggested addressing the county if there is a lot of clients having transportation issues accessing services e.g. Sausal Creek.</p> <ul style="list-style-type: none"> ▪ ACCMHA: Mr. Romano stated that the biggest challenge the agencies are facing is the lack of financial support because it’s going to be another tough budget year in all levels, local, state and federal funding. He related that they did address to the Board of Supervisors the impact of not having COLA or maintenance of effort to contract agencies. ▪ Patients Rights Advocates (PRA): Ms. King related the following: <ul style="list-style-type: none"> ▫ PRA met with Mr. Qvistgaard and it went very well and the concerns they had at JG have improved significantly e.g. food issues; hot food are served now for breakfast at PES; staff interacts now with patients better, more friendlier approach and they still monitor if patients are wearing their own clothes. ▫ Fremont Hospital continues to do well in reducing seclusion and restraint and DOR; PRA have been invited to talk to patients on the units to provide info about patients’ rights and answer questions that patients may have. ▫ Willow Rock-patients’ rights training was provided to employees who have been 	<p>Ms. Friedrich asked Mary (Telecare) if she would work with Clive on some taxi vouchers for patients willing to go to Sausal Creek and Mary agreed that she will work with Clive.</p>

<p>Agency Updates (Cont.)</p>	<p>employed less than 6 months.</p> <ul style="list-style-type: none"> ▫ Herrick Hospital-PRA is still in the process of putting pressure to Herrick Admin to authorize that the doctors receive in service training. <p>Ms. Friedrich related that she addressed Herrick Hospital issues at the Quality Improvement Committee and hopefully, there will be some improvement.</p> <p>Ms. Warder related that Herrick has a family group now, its every Tuesday and Weds from 5:30pm-6:30pm.</p> <ul style="list-style-type: none"> ▪ Consumer and Family Grievance Report: Committee members would like to know what consumer satisfaction tool is being used to get accurate info. ▪ Sausal Creek: Ms. Taft-Butkowski provided the following info: <ul style="list-style-type: none"> ▫ In Nov. - clients' stats were lower than the previous months ▫ In Dec. – clients' stats were slightly higher than Nov.; they're seeing more people who got laid off or loss their jobs and there were some clients who have been in the system but have not been following up and trying to get back into the system. ▫ Sausal Creek Report for Dec. 2009 included stats e.g.: <table data-bbox="546 730 1533 876" style="margin-left: 20px;"> <tr> <td>Admissions-340</td> <td>5150-9</td> </tr> <tr> <td>Walk-ins-114</td> <td>Clients New to Sausal Creek-85</td> </tr> <tr> <td>Mental Health Referrals-194</td> <td>Clients New to County System-57</td> </tr> <tr> <td>AOD Providers Referrals-32</td> <td>Uninsured-236</td> </tr> </table> ▪ John George: Mr. Qvistgaard related the following: <ul style="list-style-type: none"> ▫ He expressed his appreciation of Diane Stewart for a great job she has done at JG within a very short period of time. ▫ He stated that he is supportive of wellness and recovery programs at JG e.g. Yale Project. ▫ He would like to identify the best practices e.g. sanctuary model to reduce seclusion and restraint in hospitals and community integration with the hospital ▫ He would like to develop a more welcoming environment both for physical plant as well as staff. ▫ John George data for Dec 2009 was presented: Inpatient Discharge Disposition: Home-176; Shelter 35; B&C-33; Sub-acute-39 Utilization Report: Admits-309; discharge-313; ave. length of stay- 6.25; % Acute Days-77.9%; % Admin Days-22%; % Denied Days-0.1%; PES-840 	Admissions-340	5150-9	Walk-ins-114	Clients New to Sausal Creek-85	Mental Health Referrals-194	Clients New to County System-57	AOD Providers Referrals-32	Uninsured-236	<p>Ms. Friedrich would bring up Herrick's continuing resistance to have PRA's in service training to Exec as this situation has continued for far too long.</p>
Admissions-340	5150-9									
Walk-ins-114	Clients New to Sausal Creek-85									
Mental Health Referrals-194	Clients New to County System-57									
AOD Providers Referrals-32	Uninsured-236									

Meeting Adjourned @ 2PM
Minutes submitted by Agnes Catolos