

Alameda County Mental Health Board Minutes
May 12, 2008 ♦ 12:00pm-2:00pm
First 5 Office Suite 130
1100 San Leandro Boulevard
San Leandro, CA 94578

Meeting called to order @ 12:15 by Chair Rochelle Elias

HOUSEKEEPING

Roll Call / Introduction of Guests

Mental Health Board Members:

Present: Deborah Bremond, Pat Buchanan, Rochelle Elias, Alane Friedrich, Maxine Oliver-Benson and Dorothy King

Excused: Dr. Anthony Hare, Dr. Stephen Post, Jose Reyes and Sup. Steele

BHCS Staff: Agnes Catolos, Barry Hall, Barbara Majak, Carolyn Novosel, and Gary Spicer

Public: Lorenzo Kearney (HHMSC), Jerome Attaway (HHMSC) and Barbara Jacobs (ACFC)

<i>ITEM</i>	<i>DISCUSSION</i>	<i>ACTION</i>
<u>Correspondence</u>	Asian Mental Health Flyer	
<u>Action Items</u>	None	
<u>Presentation</u> BHCS System of Care Overview	<p>Ms. Majak stated that their plan is to bring BHCS organizational chart but they are still working on it because of so much change and expansion in the dept. BHCS purpose is service delivery to give services to clients in the community and provide services to community as well. Ms. Majak described the BHCS System of Care Overview as follows: BHCS is a Department of Health Care Services Agency-Dave Kears-HCSA Director; Marye Thomas MD-BHCS Director. BHCS also reports to Board of Supervisors. Ms. Majak is the BHCS Deputy Director-operations directors' report to her.</p> <ul style="list-style-type: none"> • BHCS is currently consist of 4 operational units: <ul style="list-style-type: none"> ◦ Adult Services-Peter Alevizos, Director ◦ Children Services-Carolyn Novosel, Director ◦ Older Adult-Clint Nix, Director ◦ Transition Age Youth-Michelle Burns, Director 	

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<p><i>BHCS System of Care Overview (Cont.)</i></p>	<ul style="list-style-type: none"> • <i>Supportive Services-these are service oriented supportive leadership</i> <ul style="list-style-type: none"> ◦ <i>Housing Services-Robert Ratner, Director</i> ◦ <i>Vocational Services-Rick DeGette, Director</i> ◦ <i>Consumer Relations Manager-Jay Mahler</i> ◦ <i>Family Relations Manager-to be hired</i> <p><i>Other supportive services:</i></p> <ul style="list-style-type: none"> ◦ <i>Finance Dept.-Marlene Gold</i> ◦ <i>HCSA Human Resources.-Cindy Charan-Turner, Director</i> ◦ <i>Office of Management Services (OMS)-Gary Spicer, Director</i> <p><i>Criminal Justice (Mille Swafford) reports to Peter Alevizos re: services at Santa Rita Jail and Guidance Clinic/ Juvenile Justice reports to Carolyn Novosel.</i></p> <p><i>Mr. Spicer described the OMS as follows:</i> <i>MHB has relationship to the BOS and BHCS Admin., Deputy Director is also responsible for the oversight of consumers, family services, vocation and housing.</i></p> <p><i>7 Categorical Areas of OMS:</i></p> <ul style="list-style-type: none"> • <i>Project Management</i> • <i>Planning i.e. MHSA-Carl Pascual, Planner</i> • <i>Quality Improvement (QI)-Pat Vengarick , Program Manager-deals with issues of enhancing program services delivery or efficiency or effectiveness as an organization and takes on big issues i.e. how to expand service delivery into areas that the dept. may have neglected services or ineffectively deliver services issues such as penetration rates to ethic minorities in Medi-Cal population.</i> <i>Subset of QI is Quality Assurance (QA) which monitors the performance of clinics and service delivery QA do audits at the clinic site to ensure appropriate documentation is occurring and looking that the treatment plans are being done, filed accurately and recorded appropriate signatures.</i> • <i>Utilization Management-Authorization Unit-primarily responsible for approving utilization request from provides i.e. approving inpatient day, there are certain conditions to meet i.e. Medi-Cal necessity and service necessity in order to pay inpatient day.</i> • <i>Information Systems-a method of ensuring that documentation is recorded in utilization database i.e. claims records get entered and track appropriately</i> • <i>Wellness Recovery Resource Hub-a new program through MHSA</i> 	

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<i>BHCS System of Care Overview (Cont.)</i>	<p><i>Medical Director's Office-Dr. Singer returned to work from retirement as the Interim Medical Director; Doug DelPaggio is in-charge of the Pharmacy System-ensuring medications are available to uninsured clients.</i></p> <p><i>Ms. Majak stated that what they would like to do in the future is to be able to bring the BHCS Organizational Chart to the board and show the mission and vision statement that the dept. developed through the MHSA</i></p> <p><i>Mr. Spicer stated that they would like to do 2 things: 1) Functional organizational chart-which describes where the areas of activities are and how they relate to each other 2) To build into the Structural Chart what the committee structures are because there are various elements of BHCS overall organization that are carry down by committees i.e. Utilization Management Committee, QI Committee, QA Committee, Bed Control Committee, etc.</i></p>	
<p><u>Discussion Items</u> A. MHB Community Service Awards</p>	<p><i>Ms. Elias stated that the Awards Committee selected the awards recipients. Barry has been taking care of the logistics of the event. The keynote will be someone who works as a HS Principal to have a local focus on how schools are benefiting in working in conjunction with BHCS in bringing services to students. Ms. Elias stated that they are hoping to invite Superintendents of all the school districts to may be getting them on the same page to be able look closely at how mental health services can impact schools and students who have mental health issues. Ms. Elias reminded everyone that the MHB Community Service Awards will be held on May 28th at the Aquatic Center, 5pm to 8pm.</i></p>	
<p><u>Director's Report</u></p>	<p><i>Ms. Majak reported the following on behalf of Dr. Thomas...</i></p> <ul style="list-style-type: none"> ◦ <i>Budget Update-the BOS and CAO made recommendations for departmental reductions base on the county's deficit of \$70+ mil...HCSA is assigned a \$14 mil, Mr. Kears maintains a savings it's called Financial Management Rewards (FMR), he is able to put \$ 12 mil towards the \$14 mil assigned deficit., the remainder \$ 2 mil is being distributed to various HCSA Depts. BHCS is being ask to come up with \$750,000. The BHCS Dept. is looking at a Medi-Cal Administrative Activities (MAA) to be able to make up the deficit and Mr. Kears accepted this approach. Ms. Majak stated that they are aware that the state continues and moves forward with the 10% reduction in Medi-Cal revenue as a result there will some reductions in some CBO's who are over the SMA (Scheduled Maximum Allowance) there will be a ceiling of what they can bill. The Dept. started planning in case there will be 10% reductions, it is not just for behavioral health care but for physical health as well it is going to be major reductions for health care in Alameda County; the BOS does have a position that they will not make up for the reductions that will be imposed by the state with county general funds</i> 	

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<i>Director's Report (Cont.)</i>	<p><i>and that Mr. Kears felt that if the reduction is added in Health Care it is about \$15 mil. Ms. Majak would like to thank the BOS and Mr. Kears for continued support to cover the deficit through the savings from FMR. The BOS will be facing some very difficult decision with the major reduction in the general assistance population for Social Services Agency; they want to cut this population in half and to put time limits for 6 months.</i></p> <ul style="list-style-type: none"> <i>o Staff Update-Mr. Spicer related that they have 2 new staff...1) Toni Tulleys-is the new Workforce Development Manager- she worked with Bay Area Work Force Collaborative for several and worked at the state level with CIMH around Workforce Development. 2) Tom Trabin-is the new Associate Director for Adult Services. The Dept. is in the process of hiring the Family Relations Manager.</i> <i>o MHS/PEI Update-the next OPC meeting is on May 21st-it's the 1st draft of what it might take to fund the programs that were prioritized. In June there will be outreach and info session across the county and the draft is scheduled to be done by June 23rd. MHB July 14th meeting will the final public hearing.</i> <p><i>Ms. Majak reminded everyone that the plan they submitted to the state does not have detailed info about the program and strategy; once the OAC approves the plan into RFP then there will be much more details; what the dept. wants to do is get a competitive plan into the OAC to be approved and more forward.</i></p> <p><i>Mr. Spicer stated that providers will be invited to bid in the RFP process after the plan is approved; the RFP process will be posted to the website.</i></p> <p><i>Ms. Majak stated that the PEI process at this point is working between OPC and Administration to shape the plan.</i></p>	
<p><u>Approval of April 2008 MHB minutes</u> <i>One MHB member's arrival made a quorum (Ms. King)</i></p>	<p><i>No correction was made to the April 2008 MHB minutes.</i></p>	<p><i>M/S/C Ms. Friedrich/ Ms. Oliver-Benson All favored</i></p>
<p><u>Chair Report</u></p>	<p><i>Ms. Elias stated that the board needs to establish a nomination committee for the upcoming board election in June.</i></p>	
<p><u>Committee Chair Report</u> <i>Adult Committee</i></p>	<p><i>Ms. Friedrich stated that the discussion at last month's Adult Committee went off their agenda, they had discussion on the following: several complaints re: Herrick 1) voluntary patients are being 5150'd, they don't let family take patients to Alta Bates and Herrick they want patients to travel by ambulance as a result the insurance company is questioning</i></p>	

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<i>Adult Committee (Cont.)</i>	<i>the patients about the 2 ambulance trips since they are voluntary 2) 5150 patients were released before their hearing but were reported to Dept. of Justice and it affects their constitutional rights and employability. Ms. Friedrich mentioned that a Co-occurring Disorders Meeting took place on Apr. 17th and 18th this initiative will be affecting the entire BHCS System, family members and consumers and that she will serve as the family representative.</i>	
<i>Children's Advisory Committee (CAC)</i>	<i>Ms. Novosel stated that they did a focus group around high end youth and residential placement; the county is considering looking at various options to address the residential needs for teenagers because Alameda County does not have residential placement for kids. Ms. Novosel stated that the questions and answers from the focus group will be included in next months minutes and pointed out that CAC April minutes in the MHB packet were incomplete.</i>	
<i>Public Awareness Committee (PAC)</i>	<i>Ms. Elias stated that they met with the Asian Community Mental Health Services they presented a brief summary of what they are doing and they are working with Barbara Meyers re: Mental Health Matters to try to help the station include sub titles for the Asian station in Comcast.</i> <i>Ms. Elias stated that they are looking at trying to get more diversity in PAC.</i>	
<u>Liaison Report</u> <i>Alameda County Family Coalition (ACFC)</i>	<i>No report given.</i>	
<i>Housing Committee</i>	<i>Ms. Friedrich related info re: Pathways to Housing Community Presentation and mentioned that she and Ms. Elias met with Dr. Ratner re: some of the housing conditions</i>	
<i>MHSA</i>	<i>Ms. Bremond stated that they haven't had any meetings, they will be meeting on May 21st from 3:30PM-6:30PM, the upcoming meeting will be a discussion around funding, an opportunity to see how a program will be funded.</i>	
<i>Budget Task Force</i>	<i>No report given.</i>	
<u>Public Comments</u>	<i>Mr. Attaway related that the Howie Harp is run by Traveler's Aid and they had a program last Mother's Day and mentioned that they will be having a car wash fundraising.</i> <i>Mr. Kearney related that he also attended the Pathways to Housing meeting; he stated that he is really pleased that Jay Mahler is trying to reach out to the community.</i>	
<u>Board Comments</u>	<i>Ms. Friedrich stated that when she got sworn in, the BOS clerk gave her forms that the BOS use in recruiting MHB applicants; the MHB can add an extra line on the form to find out if applicant is employed by BHCS so that there will be no potential appointees with</i>	

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<i>Board Comments (Cont.)</i>	<p><i>conflict of interest. Ms. Friedrich related that she set sup meeting with Millie Swafford of BHCS Criminal Justice and asked MHB members who will be interested to attend Criminal Justice Oversight Committee every 4th Thursday of the month.</i></p> <p><i>Ms. Elias welcomed Ms. King to the board.</i></p> <p><i>Ms. King thanked the board and stated that it is a pleasure to serve in MHB Board. Ms. King related that she used to be a housing and homeless advocate, she was one of the founders of Howie Harp, Dignity Housing West and Henry Robertson Multi Service center; she left in 1995 and started her own business Everett and Jones Barbeque in Jack London Square, they have a homeless program by providing food to about 30-40 homeless people and that she is trying to look for a program that they can direct food to.</i></p>	

*Meeting was adjourned @ 2:20PM
Minutes submitted by Agnes F. Catolos*