

**Alameda County Mental Health Board  
ADULT COMMITTEE MINUTES  
September 15, 2008 ♦ 12:00pm-2:00pm  
Alvarado Niles Room  
Behavioral Health Care Services Office  
2000 Embarcadero Cove, Oakland, CA 94606**

**Meeting called to order @ 1:10pm by Alane Friedrich**

**HOUSEKEEPING**

Roll Call/Introduction of Guests

MHB Members: Alane Friedrich

Attendees: Francesca Tenenbaum (Patients' Rights Advocates), Pansy Taft-Butkowski (Sausal Creek), Clive Chambers (Washington Hospital) and Haeyoung Sohn (JGPP)

BHCS Staff: Barbara Becker, Agnes Catolos, MaryAnn D'Onofrio and Michael Lisman

<b>ITEM</b>	<b>DISCUSSION</b>	<b>PLAN/ACTION</b>
<b>Approval of Adult Committee July 2008 Minutes</b>	Mr. Chambers made a correction to the Adult Committee July 2008 minutes on page one, the line re: recidivism rate in Oakland should be removed.	M/S/C Mr. Chambers/ Ms. Lisman Motion passed As corrected
<b>Correspondence</b>	Ms. Friedrich mentioned that the next Ongoing Planning Council (OPC) meeting is scheduled on Oct. 8 <sup>th</sup> and would like to know if providers get info re: OPC/Workforce Education and Training Planning Process.	Ms. Friedrich would like to have a discussion on how providers getting info.
<b>Follow-up on Problems</b>	Ms. Friedrich asked what is happening at Washington Hospital and asked what happen when people come in to the emergency? Mr. Chambers responded that people come in involuntarily, they consult with the Psychiatrist, they check if there are medical problems, they make a decision whether to connect people with their families or to make a referral i.e. to Sausal Creek or ACCESS, etc.  Ms. Tenenbaum clarified the difference between Level 1 and Level 2 Designated Facilities.	Ms. Tenenbaum will email committee members the

<p>Follow-up on Problems (Cont.)</p>	<p>Mr. Chambers related that they had a client who is hearing impaired and they tried to medical clearance the client but there was no hearing impaired interpreter as a result the person was stuck in Washington Hosp. for 5-6 hours.</p> <p>Ms. Tenenbaum related that she addressed the issue concerning the lack of services to hearing impaired long time ago.</p> <p>Ms. Friedrich related that the county is doing a survey to look at what services are needed in the system.</p>	<p>Level 1 and Level 2 Designated Facilities.</p>
<p><b>Discussion: Site Visits</b></p>	<p>Ms. Friedrich would like to start site visits and would like to start on how to educate people re: the system; may be to go to ACCESS first.</p> <p>Ms. D’Onofrio stated that ACCESS has the staff who answers the 800 # and Crisis Response Services do the evaluation and it’s a clinic setting.</p>	<p>Ms. Friedrich would suggest to the MHB to have presentation on ACCESS and Crisis Response.</p>
<p><b>Reports and Reports Discussion:</b> Safe House Report and Cherry Hill Report</p>	<p>Ms. Becker presented the Safe House and Cherry Hill Report as follows <u>Safe House (Aug 2008)</u> Admission Source i.e. John George-2; Washington Hosp. 7; OPD 7 Total Admits: 122 Average Length of Stay: 4 Admits by Shift: 8am to 4pm-15; 4pm to 12am-69; 12am to 8am-38 Admits by Age: 18 to 30-18; 31 to 50-61; 51+-43 Admits by Gender: Female-22; Male-100 % increase from previous month-0.21 Discharge Destination i.e. BART-11; Home/Relative-48; Return to Zone-36 Community Presentation: Prog. Dir. participated in the Artwork Commission and worked in various organizations re: clients’ referral. Exec. Dir. and Prog. Dir. met with HCSA/BHCS re: contract negotiation renewal and attended ADAP meeting. Red Cross trained all Safe House staff in First Aid.</p> <p><u>Cherry Hill (Aug. 2008 and FY total)</u> Total Admission: 191; FY Total-373 Referral To: i.e. Self with Referral-112 FY-204 Alcohol/Drug Res.-66 FY-128 Ave. Bed Days: 3 Age Summary: 18 to 30-31 FY-51; 31 to 50-110 FY-224; Over 50-50 FY-98 Total Tx Capacity: 27</p>	

Safe House Report and Cherry Hill Report (Cont.)	Waitlist: Male-219 FY-418; Female-59 FY-112 Referral From: i.e. Self-90; Alcohol/Residential-39; Highland Hosp.-15 Community Presentation: Public Health Homeless Outreach Team; BART Methadone Clinic, San Leandro Police Dept., Bonita House-HOST Program, etc.																											
Sausal Creek Report	<p>Ms. Taft-Butkowski presented the Sausal Creek Report for August 2008:</p> <table data-bbox="667 354 1549 824"> <tr><td>Admission</td><td>360</td></tr> <tr><td>Ave. number of clients/24 hours</td><td>12</td></tr> <tr><td>Walk-ins</td><td>237</td></tr> <tr><td>Mental Health Referrals</td><td>100</td></tr> <tr><td>AOD Providers Referrals</td><td>20</td></tr> <tr><td>Oakland Police Dept. Referrals</td><td>3</td></tr> <tr><td>Uninsured</td><td>231</td></tr> <tr><td>Ave. Length of Waits for services (minutes)</td><td>90</td></tr> <tr><td>Ave. Length of Visits (hours)</td><td>6</td></tr> <tr><td>5150's-John George</td><td>7</td></tr> <tr><td>Self/Family/Friends</td><td>321</td></tr> <tr><td>Clients New to Sausal Creek</td><td>123</td></tr> <tr><td>Clients New to County System</td><td>47</td></tr> </table> <p>Detailed report was distributed.</p> <p>Ms. Taft-Butkowski stated one of reason they have back log is because there is a long waiting at Berkeley Mental Health (BMH), they do accept clients but it takes a long time the waiting list is 6 months long.</p> <p>Ms. Friedrich mentioned that the BHCS Dept. is contracting with the BMH.</p>	Admission	360	Ave. number of clients/24 hours	12	Walk-ins	237	Mental Health Referrals	100	AOD Providers Referrals	20	Oakland Police Dept. Referrals	3	Uninsured	231	Ave. Length of Waits for services (minutes)	90	Ave. Length of Visits (hours)	6	5150's-John George	7	Self/Family/Friends	321	Clients New to Sausal Creek	123	Clients New to County System	47	Ms. Friedrich would like to inquire if the BMH is hiring new staff.
Admission	360																											
Ave. number of clients/24 hours	12																											
Walk-ins	237																											
Mental Health Referrals	100																											
AOD Providers Referrals	20																											
Oakland Police Dept. Referrals	3																											
Uninsured	231																											
Ave. Length of Waits for services (minutes)	90																											
Ave. Length of Visits (hours)	6																											
5150's-John George	7																											
Self/Family/Friends	321																											
Clients New to Sausal Creek	123																											
Clients New to County System	47																											
Patients' Rights Advocates (PRA) Report	<p>Ms. Tenenbaum presented the PRA Report for August 2008 that consisted the following:</p> <table data-bbox="667 1304 1549 1511"> <tr><td><u>Total Calls Received:</u></td><td>746</td></tr> <tr><td>Complaints of Violations of Codes/Regulations</td><td>8</td></tr> <tr><td>Requests for Information/Assistance</td><td>453</td></tr> <tr><td>Message Received</td><td>293</td></tr> <tr><td><u>Source of Patient Calls Including Messages Left:</u></td><td></td></tr> <tr><td>John George</td><td>146</td></tr> </table>	<u>Total Calls Received:</u>	746	Complaints of Violations of Codes/Regulations	8	Requests for Information/Assistance	453	Message Received	293	<u>Source of Patient Calls Including Messages Left:</u>		John George	146															
<u>Total Calls Received:</u>	746																											
Complaints of Violations of Codes/Regulations	8																											
Requests for Information/Assistance	453																											
Message Received	293																											
<u>Source of Patient Calls Including Messages Left:</u>																												
John George	146																											

PRA Report (Cont.)	Fremont Hospital 86 Herrick 110 <u>Type of Calls:</u> Abuse 12 Patients' Rights 87 Quality of Care 71 Legal 294 Investigations Conducted 8 Facility Monitoring Visits 49 Training/Educational &/or Consultation Sessions 11 Patient Representation: 5250 Certifications (14 day holds) # of patients certified 514 Number of Patients upon who petitions were filed 48	
John George Report	Ms. Sohn presented John George Report for July 2008: Inpatient Average Length of Stay 10.5 Inpatient Average Daily Census 67.3 Total Discharge Days 2058 PES-Average Daily Census 28.3 PES Over 24 Hour Patients 7.97 Admission 194 Discharge Data 196 Inpatient Admin. Utilization 52 Inpatient Denied Days 22 Restraint & Seclusion by Unit: PES-32; B-5; C-4; D-6 Restraint & Seclusion Episodes by 100 Patient Days 4.45 Restraint & Seclusion Daily Average 3.00 JG Referrals to Other Hospitals (Alta Bates Herrick-15; Fremont; Eden-8; Other-25) Inpatient Discharge Disposition i.e. Home-84; Shelter -25; B&C-30	
800 Complaint Report	Ms. Tenenbaum distributed the Complaint Report for August 2008.	
Chair Report	No report given	

Meeting Submitted by: Agnes Catolos