

**ALAMEDA COUNTY MENTAL HEALTH BOARD  
ADULT COMMITTEE  
December 17, 2007  
1:00-2:40PM  
Alvarado Niles Room**

**MINUTES**

Meeting called to order at 1:20PM by Anthony Hare

**Present:**

*MHB Members:* Anthony Hare and Rochelle Elias

*Committee Members:* Pansy Taft-Butkowski (Sausal Creek), Mary Suilmann (Telecare)  
Francesca Tenenbaum (Patients Rights Advocates)

*BHCS staff:* Peter Alevizos and Barbara Becker

**Welcome, Introductions and Announcement:**

<b>Approval of September, October and November 2007 minutes</b>	
Ms. Taft-Butkowski made a correction to the Oct. minutes, on page 1, the team leader last name should read Herman not Herring.	
Ms. Tenenbaum made a correction to the Nov. minutes, on page 1, the Patients Rights Advocate representative last name should read King not Key.	
Ms. Taft-Butkowski made a motion to approve minutes from Sept., Oct. and Nov. minutes 2007 as corrected.	M/S/C Ms. Taft-Butkowski/ Ms. Tenenbaum Motion Passed as corrected

**REPORTS:**

**Sausal Creek (SC) Report:** Ms. Taft-Butkowski presented the Sausal Creek Monthly Report for November as follows:

	<i>November</i>
Admission	190
Ave. number of clients/24 hours	10.5
Walk-ins	182
Mental Health Referrals	110
AOD Providers Referrals	10
Oakland Police Dept. Referrals	3
Ave. Length of Waits for services (minutes)	60
Ave. Length of Visits (hours)	6
5150's (JGPP-7) (Herrick-1)	8
Uninsured	153
Self/Family/Family	258



Ms. Taft-Butkowski asked if the PRA investigated all complaints regardless of how realistic the complaints may be because the client may spoke really psychotic and may say something that is not really a complaint.

Ms. Tenenbaum response was definitely, PRA are required to look at every complaints, i.e. somebody may call 10 times a day and have different complaints every single day, advocate resources will do a formal investigation on every complaints. In general most complaints are just like asking questions or somebody who wants to say that they are unhappy.

Ms. Tenenbaum stated that most of their work is legal questions, they do a lot of mediating for people and do a lot on keeping positive relationship with staff, help the facility stay in compliance with the law in a positive way.

Detailed PRA report was distributed.

*Minutes submitted by Agnes Catolos*