



ALCOHOL, DRUG & MENTAL HEALTH SERVICES  
DON KINGDOM, PHD, DIRECTOR

Quality Assurance Office  
2000 Embarcadero Cove, Suite 400  
Oakland, California 94606  
(510) 567-8105 / TTY (510) 533-5018

**ACBHCS Quality Assurance Technical Assistance Contacts**

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The ACBHCS Quality Assurance (QA) Office is available to provide Technical Assistance to all providers (County, Community Based Organizations & Network MH and SUD Providers)

We ask that each Provider Agency assign one staff person who is primarily responsible for their internal Quality Assurance activities.

That individual may contact QA by emailing their inquiry directly to the designated ACBHCS QA staff member who will respond within 2 business days.

Below is a list of ACBHCS Quality Assurance Specialists assigned to assist with QA questions.

**Mental Health: Master Contract Providers (aka CBOs),  
County Clinics/Programs & Network Providers**

<b>CBO's by Parent Agency Name, or County Clinic by Program Name</b>	<b>QA Technical Support Staff Member</b>
All CBO's & Network Providers: A-I All Children's County Clinics and Programs	Cheryl Narvaez, LCSW <a href="mailto:Cheryl.Narvaez@ACgov.org">Cheryl.Narvaez@ACgov.org</a>
All CBO's & Network Providers: J-Z All Adult County Clinics and Programs	Brion Phipps, LCSW <a href="mailto:Brion.Phipps@ACgov.org">Brion.Phipps@ACgov.org</a>

**Substance Use Disorder Treatment & Prevention Providers**

<b>Provider Agency Name</b>	<b>QA Technical Support Staff Member</b>
A-Z	Sharon Loveseth, CADCI, LAADC* <a href="mailto:Sharon.Loveseth@ACgov.org">Sharon.Loveseth@ACgov.org</a> *a non-governmental license LNR4020512

For general questions, you may call QA's main phone line (510.567.8105) or visit the ACBHCS QA Website: <http://www.acbhcs.org/providers/QA/QA.htm>

**Be Sure to Sign-Up for QA Announcements and Memo's at:**

[MHP Network Providers](#)



[CBOs & County Clinics/Programs](#)

