MEMORANDUM

DATE: April 3, 2020
TO: ACBH Staff and Providers
FROM: ACBH Quality Assurance Office
SUBJECT: Quality Assurance Updates and Training Opportunities

UPDATE #1
Frequently Asked Questions (FAQs) have been developed for Clinical Documentation Updates During COVID-19. Please click here to access the document.

UPDATE #2
The Quality Assurance office will be hosting weekly Virtual Technical Assistance Brown Bag Sessions. These sessions will occur:

Mental Health Providers
Fridays, 12:00-1:00 pm
Join by Teleconference 877-336-1828; Passcode 351777

Substance Use Disorder (SUD) Providers
Thursdays, 12:00 -1:00pm
Join my meeting from your computer, tablet or smartphone: https://www.gotomeet.me/brionp/qa-brown-bag-sud
Teleconference: 1 866 899 4679; Access Code: 884-232-261

Clinical Documentation Standards Trainings to be presented virtually:
April 21st: Outpatient Services (OS)/Intensive Outpatient Services (IOS) & Residential SUD Providers
April 30th (previously scheduled for April 8th): Electronic Health Record Users for Mental Health Providers (designed for Line Staff)
Register: http://alameda.netkeepers.com/
QA will provide enrollees with presentation information within a week of the training date.

If you have any questions please contact the ACBH Quality Assurance Office at qata@acgov.org.